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| Customer Detail Request Example (Without addrln2) | Fields to use |
| [<custDtlRqst id="**71595**">](file:///C:\GloBird\DHHS\CCeS\CCeS\CV190528.xml)  <crn>322074350H</crn>  <cnfrmDate>20190528</cnfrmDate>  <firstName>Yingying</firstName>  <surname>Meng</surname>  [<addr>](file:///C:\GloBird\DHHS\CCeS\CCeS\CV190528.xml)  <addrLn1>1297 TOORAK Road</addrLn1>  <suburb>BURWOOD</suburb>  <state>VIC</state>  <pcode>3124</pcode>  </addr>  </custDtlRqst> | Id = <CustomerNumber>  crn = Concession card number  cnfrmDate = Date Generated  firstName = First Name on concession card  surname = SurName on concession card  addrln1 = address line 1 on concession card  suburb = suburb on concession card  state = state on concession card  pcode = postcode on concession card |
| Customer Detail Request Example (With addrln2) | Fields to use |
| [<custDtlRqst id="**144072**">](file:///C:\GloBird\DHHS\CCeS%20Reponse%20and%20Reject\Archive\CV200221.xml)  <crn>321319429J</crn>  <cnfrmDate>20200221</cnfrmDate>  <firstName>Yuhong</firstName>  <surname>Shou</surname>  [<addr>](file:///C:\GloBird\DHHS\CCeS%20Reponse%20and%20Reject\Archive\CV200221.xml)  <addrLn1>Unit 3</addrLn1>  <addrLn2>80 UNION Street</addrLn2>  <suburb>BRIGHTON EAST</suburb>  <state>VIC</state>  <pcode>3187</pcode>  </addr>  </custDtlRqst> | Id = <CustomerNumber>  crn = Concession card number  cnfrmDate = Date Generated  firstName = First Name on concession card  surname = SurName on concession card  addrln1 = address line 1 on concession card  addrln2 = address line 2 on concession card  suburb = suburb on concession card  state = state on concession card  pcode = postcode on concession card |
| Status Request Example | Fields to use |
| [<statusRqst id="**71596**">](file:///C:\GloBird\DHHS\CCeS\CCeS\CV190528.xml)  <crn>322074350H</crn>  <cnfrmDate>20190528</cnfrmDate>  <pcode>3124</pcode>  </statusRqst> | Id = <CustomerNumber>  crn = Concession card number  cnfrmDate = Date Generated  pcode = postcode on concession card |
| External Request Example | Fields to use |
| [<extRqst id="**71667**">](file:///C:\GloBird\DHHS\CCeS\CCeS\CV190528.xml)  <custId>Vss00700A</custId>  <orgType>DVA</orgType>  <cnfrmDate>20190528</cnfrmDate>  <firstName>Lorraine</firstName>  <middleName>M</middleName>  <surname>Skevington</surname>  [<addr>](file:///C:\GloBird\DHHS\CCeS\CCeS\CV190528.xml)  <addrLn1>Unit 142</addrLn1>  <addrLn2>29 STAWELL Street</addrLn2>  <suburb>BALLARAT</suburb>  <state>VIC</state>  <pcode>3350</pcode>  </addr>  <pcodeMtch>3350</pcodeMtch>  </extRqst> | Id = <CustomerNumber>  custid =Concession Card number  orgType = DVA  cnfrmDate = Date Generated  firstName = First Name on concession card  middleName  surname = SurName on concession card  addrln1 = address line 1 on concession card  addrln2 = address line 2 on concession card  suburb = suburb on concession card  state = state on concession card  pcode = postcode on concession card |